Welcome to our 2019 holidays & short breaks brochure. This year we have three trips to the ever popular Sidmouth: a spring break, on which we have many single rooms, our regular summer holiday & an early December festive break. We visit Evesham for the spring blossom, Bristol for Easter & Harrogate for the Christmas Market. Come with us to explore Lincolnshire, Kent & North Wales & take a ride on the Jacobite Express in Scotland. By popular demand we return to Thursford for the Christmas Spectacular & have 2 antiques trips: to Wales & Newark. We also have a cruise on the Danube on the MS Serenity, so read on & pick your holiday(s) & we look forward to seeing you on board soon...

We Reserve the right to use a coach with a different seating arrangement.

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all EU rights applying to packages. Skinners of Oxted will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Skinners of Oxted has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent. Skinners of Oxted are members of the Bonded Coach Holiday Group of the Confederation Of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure that the clients’ monies are protected by a Bond which may be called upon in the unlikely event of the Member’s Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership. Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at www.legislation.gov.uk/ukdsi/2018/978011168479/contents

Telephone: (01883) 713633
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Sidmouth in the Springtime
25th to 29th March

Join us on the first of three visits this year to Sidmouth, nestled between the majestic red cliffs of Peak and Salcombe Hills, and the green hills of the Sid Valley. You’ll be captivated by the charm and timelessness of this picturesque coastal town, carefully nurtured and preserved to remain a constant pleasure.

What’s Included
✔ 4 nights Dinner, Bed & Breakfast with Afternoon Tea on arrival
✔ All bedrooms are en-suite with TV, telephone & hospitality tray.
✔ Time to explore Shaftesbury, Sidmouth & Wimborne Minster
✔ Guided tour of Dartmoor with cream tea
✔ Entry to Coleton Fishacre

£470.00 PER PERSON
(Nat Trust members less £11.80, but must bring card)

★ ★ ★ ROYAL YORK & FAULKNER HOTEL Sidmouth
This magnificent Regency building, dating from 1810 enjoys an unrivalled position at the centre of Sidmouth’s elegant Esplanade, adjacent to the picturesque town centre. Owned and personally run by the Hook family, resident proprietors for three generations, the hotel has earned a long standing reputation for hospitality and service.

Monday 25 March
Departing Oxted 9.00am, we travel to Sidmouth, with a lunchtime stop in Shaftesbury. The only hilltop town in Dorset, Shaftesbury sits high above Blackmore Vale.

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and is perhaps best known as being the home of Gold Hill, which found fame as the location of the “Boy on a Bike” 1970s Hovis TV advertisement. We shall reach our Hotel in time for afternoon tea.

**Tuesday 26 March**

Today we have a full day guided tour of the Dartmoor National Park which, with an area of 368 square miles, is the largest, and wildest, area of open country in southern England. The central granite plateau is wild and remote, with small depressions filled with treacherous bogs and morasses. The tors dominate the skyline and are sometimes surrounded by great clusters of granite slabs and boulders of extraordinary shapes. Of course, there is no more iconic sight on Dartmoor than a herd of ponies grazing together. The mist can descend at unexpected times, and then it is easy to recall the hound of the Baskervilles, who haunted these lonely slopes in Conan-Doyle’s famous story. The foothills are softer, characterised by deep ravines and gentle, sparsely wooded green valleys with charming villages. Stops will be made along the way and we shall have a cream tea at a restaurant beside the river Dart before returning to our hotel.

**Wednesday 27 March**

This morning we head west to Coleton Fishacre at Kingswear. This most evocative of country homes was built in the Arts & Crafts style for the D’Oyly Carte family, and is imbued with Art Deco elegance. A light, joyful atmosphere fills the rooms, and music plays, echoing the family’s Gilbert and Sullivan connections. You can get an insight into 1920s life ‘upstairs and downstairs’ from the glamorous Saloon and the airy servants’ rooms. In the RHS accredited garden viewpoints give enticing glimpses out to sea, paths weave through glades past tranquil ponds, and tender plants from the Mediterranean, South Africa and New Zealand thrive in the moist and sheltered valley. Following our visit we return to our hotel.

**Thursday 28 March**

The day is yours to sightsee and explore this charming and unspoilt seaside resort which nestles beneath the majestic red cliffs of Peak and Salcombe Hill and the green hills of the glorious Sid Valley. Famous for its wealth of fine architecture, the picturesque town centre offers an excellent range of individual shops and is a delight to browse.

**Friday 29 March**

This morning we bid farewell to Sidmouth and head for home. Travelling east along the coast, we make our way to the enchanting market town of Wimborne Minster, where we shall have time to find lunch and explore the market. Early afternoon we continue our homeward journey, arriving back in Oxted late afternoon.
**Blossom Trail**

**11th to 14th April**

*The Vale of Evesham is renowned for its strong horticultural links with, for a few weeks in the spring, roadsides ablaze with colour - the soft pink tones of cherry and apple blossom contrasting with the white of the pear and plum. We visit Batsford Arboretum, with (weather permitting) breath-taking displays of Japanese Cherry and maple trees nestled amongst carpets of bluebells and other wild flowers; The Vyne, where we can see rooms recently opened to the public for the first time & take a ride on the Gloucestershire Warwickshire Steam Railway.*

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**£420 PER PERSON**

*Single Room Supp: £69*  
*(Nat Trust members less £10.80, but must bring card)*

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**What’s Included**

✔ 3 nights Dinner, Bed & Breakfast
✔ All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray
✔ Entry to The Vyne
✔ Guided tour of the Blossom Trail
✔ Entry to Batsford Arboretum
✔ Return trip on the Gloucestershire Warwickshire Steam Railway
✔ Time to explore Evesham & Cheltenham
✔ Entry to Waterperry Gardens

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**CHELSEM CHASE HOTEL**

**Brockworth**

This modern hotel features a fantastic spa & swimming pool.

**Thursday 11 April**

Departing Oxted 9.00am, we make our way to The Vyne at Basingstoke. Following a major roof restoration, we are able to see rooms in this former Tudor ‘power house’ which have never been opened to the public before. See 500 year-old Majolica tiles, Renaissance stained glass, and exquisite wood carvings in the Tudor chapel and stroll through rooms once enjoyed by notable guests like Henry VIII, Anne Boleyn, etc.

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garlic, shady glades of bluebells and grape hyacinths. We shall have time to explore the grounds, browse the gift and plant shops, maybe visit the on-site Falconry Centre (entry not included) before returning to our hotel.

**Saturday 13 April**
This morning we take our seats on the Gloucestershire Warwickshire Railway for a steam train journey through the beautiful Cotswolds countryside from Cheltenham Racecourse Station to Broadway and back, passing through Greet Tunnel and over the spectacular 15-arch Stanway Viaduct. Our journey will take us through some of the most spectacular scenery in the Cotswolds with panoramic views across the Severn Vale to the Malvern Hills and on to the Black Mountains in Wales. On our return, we make the short transfer into Cheltenham, where we shall have the afternoon at leisure to explore.

**Sunday 14 April**
Departing after breakfast, we take a scenic drive through the Cotswolds on our way to Waterperry Gardens near Thame, made famous by Beatrix Havergal who established her School of Horticulture for Ladies there from 1932 to 1971. We shall have time to find lunch and explore the 8 acres of beautifully landscaped ornamental gardens. There’s also a plant centre, garden shop, gallery, gift shop, museum and tea shop. After lunch we continue our homeward journey, arriving back in Oxted late afternoon.

**Friday 12 April**
This morning we have a 2 hour guided tour through the Vale of Evesham, passing through the pretty plum towns of Pershore, Radbury, Harvington and Offenham, before returning to Evesham where we shall have some time to find lunch and explore. Early afternoon we make our way to Batsford Arboretum. This 56 acre site is home to one of the largest private tree collections in the country and there has been an arboretum here since the 17th century. As you wander through the arboretum, you may see flowering cherries, maples and magnolias, with swathes of wild

Horace Walpole, and Jane Austen. The house is set in 13 acres of beautiful, relaxing gardens, with fine herbaceous borders, a wild garden, orchard and walled garden. Early afternoon we continue on to our hotel, making a short stop at the Swindon Designer Outlet Village en route.
Easter in Bristol
19th to 22nd April

Join us for a fascinating Easter break based in the lovely city of Bristol. We visit the Slimbridge Wildfowl & Wetlands Trust, the SS Great Britain and the new Being Brunel exhibition and have a guided tour of Bristol. “There have been more US astronauts than BA Concorde pilots”... Find out more with a guided tour at the newly opened Aerospace Bristol, including seeing inside Concorde Alpha Foxtrot.

What’s Included
✔ 3 nights Dinner, Bed & Breakfast
✔ All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray
✔ Time to explore Bristol & Bath
✔ Entry to WWT Slimbridge
✔ Entry to Aerospace Bristol including Concorde Alpha Foxtrot
✔ Guided tour of Bristol
✔ Entry to SS Great Britain & Being Brunel

£425 PER PERSON
Single Room Supp: £94

★ ★ ★ ★ MERCURE HOLLAND HOUSE HOTEL & SPA
Bristol
This modern hotel has a spa, indoor pool and gym.

Good Friday 19 April
Departing Oxted 9.00am we make our way to the Wildfowl & Wetlands Trust at Slimbridge, where we shall have time to see the world’s largest collection of ducks, geese, swans and flamingos in this reserve of international importance. Slimbridge is the vision of naturalist and artist Sir Peter Scott and holds international significance as the headquarters of the Wildfowl and Wetlands Trust (WWT).

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people involved. Following our guided tour, we shall be free to continue to explore this recently opened museum before, early afternoon, returning to Bristol, where the rest of the day will be at leisure to explore.

**Easter Sunday 21 April**

This morning we are joined by a local guide for a two hour guided coach tour including the historic harbour and fashionable area of Clifton with its famous suspension bridge. In the afternoon we visit the ship that changed the world: Brunel’s SS Great Britain. Head beneath the glass sea, walk through the history of the SS Great Britain and step onto the ship itself. We shall also see the exciting new museum and visitor experience, Being Brunel, where the great man is brought vividly to life.

**Easter Monday 22 April**

Departing after a leisurely breakfast, we make our way to the historic city of Bath, where we shall be at leisure to explore. You may wish to see the historic, shop-lined Pulteney Bridge spanning the River Avon, admire the wonderful architecture of Bath Abbey, visit the Roman Baths one of the finest historic sites in Northern Europe, stop off for a bun at Sally Lunn’s historic eating house or visit some of the city’s independent shops. Early afternoon we head for home, arriving back in Oxted early evening.

For a 360° panoramic view of the site take the stairs or the lift up to the top of the Sloane Observation Tower, buy some grain and experience the magic of hand feeding the ducks and geese; see all six species of flamingos and relax as you amble through the 100 acres of grounds, including 16 hides and a stunning tropical house. Mid afternoon we continue on to our Bristol hotel.

**Saturday 20 April**

After a leisurely breakfast, we travel to Aerospace Bristol which tells the amazing story of Bristol's world-class aerospace industry and gives you the chance to step aboard a British icon: Concorde Alpha Foxtrot. Designed, built and tested in Bristol, she was the final Concorde to be built and the last to fly. An expert guide will join us, stopping off at pivotal moments and giving a deeper insight into key exhibits, extraordinary aviation achievements and the lives of the remarkable
This weekend we make visits to Cirencester and Gloucester on our way to Wales. Spend the day at the Royal Welsh Showground, Builth Wells, for the first day of the two-day International Antiques and Collectors Fair of Wales, and make stops at Lechlade and Newbury on our way home. Even if you don’t find a bargain, you will enjoy a pleasant weekend break.

What’s Included
✔ 2 nights Dinner, Bed & Breakfast
✔ All bedrooms are en suite with TV, telephone & hospitality tray.

HOLIDAY INN
Newport
The leafy Coldra Woods form an attractive backdrop to this welcoming hotel, which has a heated mini pool.

Friday 3 May
Departing Oxted at 9.00am we travel to Cirencester where we shall have some time to explore the weekly antiques fair that is held in the Old Corn Hall, where you will find an eclectic mix of antique furniture, jewellery, silver and collectables. Early afternoon we journey on to Gloucester Antique Centre, housed in what is widely acknowledged to be Britain’s finest
example of a medieval timber-framed townhouse. Over two spacious floors, with over 40 knowledgeable dealers you will find a diverse selection of antiques and collectables, art, decorative items, stamps, toys, clocks, postcards and cigarette cards, coins, silver and glassware, jewellery, vinyl records, and much, much more! Late afternoon we continue on to our Newport hotel, arriving early evening.

**Saturday 4 May**
This morning we make our way to Builth Wells, where you will find up to 1000 stands, from near and far. Sited in two huge exhibition halls, 8 huge drive-in undercover buildings, with more outside in marquees on grass & hard standing, the Builth Wells Fair promises to be a worthwhile visit. We shall spend the day here with perhaps time for a brief local fair visit on our return journey.

**Sunday 5 May**
Departing after breakfast, we seek out local antique fairs not yet published as we make our way to Bibury for the monthly village hall fair, which although small, usually has a fabulous stock of items including a selection of jewellery, ceramics, glass, silver, pictures and even some clocks and furniture. We go on to Jubilee Hall Antiques Centre at Lechlade, where we shall have some time to visit the antique shops in the town before continuing our journey home, with, time permitting, a stop at The Emporium in Hungerford where there are over 60 dealers. We return to Oxted early evening.
Lincolnshire is an outstanding area of ever-changing landscapes and exciting scenery, shaped by a rich tapestry of fascinating heritage, passionate people and intriguing traditions. From the iconic towers of Lincoln Cathedral to the beautiful stone town of Stamford the county is dotted with historic houses to visit and rolling countryside to enjoy. We have included entrance to some of the very best destinations - the magnificent Burghley House, Gainsborough Old Hall, Easton Walled Gardens and the recently opened International Bomber Command Centre.

**£545 PER PERSON**

Single Room Supp: £40
(Eng Heritage members less £7.47, but must bring card)

**What’s Included**

- ✔️ 4 nights Dinner, Bed & Breakfast
- ✔️ All bedrooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray.
- ✔️ Time to explore Lincoln and Louth
- ✔️ Entry to Burghley House & Gardens
- ✔️ Entry to International Bomber Command Centre with guided tour
- ✔️ Entry to Gainsborough Old Hall, with guided tour
- ✔️ Scenic drive through Lincolnshire Wolds
- ✔️ Entry to Easton Walled Gardens

**BEST WESTERN PLUS BENTLEY HOTEL & SPA**

This privately owned hotel is located on the outskirts of Lincoln and has a fully equipped gym, indoor swimming pool and brand new state of the art Spa.

**Monday 20 May**

Departing Oxted at 9.00am, we make our way to Burghley House, Stamford, arriving in time to find lunch. The largest and grandest house of the first Elizabethan Age, Burghley House was designed and built by William Cecil, Lord High Treasurer of England, between 1555 and 1587, the House is still home to his descendants. Here we shall enjoy a self-guided tour of the 18 State Rooms and enjoy the wonderful history

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Wednesday 22 May
After breakfast we make the short journey into the Cathedral city of Lincoln, with its narrow streets and quaint buildings. Built by order of William the Conqueror, the cathedral and the castle are ‘two of the most iconic medieval buildings on top of Lincoln’s Steep Hill’: the castle is home to original copies of both the 1215 Magna Carta and the 1217 Charter of the Forest. You may wish to take time to explore the Cathedral Quarter of Bailgate, where specialist shops and trendy boutiques can be found, maybe take a river cruise, or just enjoy watching the world go by.

Thursday 23 May
This morning we drive to Gainsborough Old Hall, one of the most impressive and best preserved medieval manor houses in England. As we go around the property a costumed guide will tell us some of the history of the Hall and the people associated with it. Following our visit, we make the short journey to Marshall’s Yard in Gainsborough, where we shall be able to find lunch before taking a drive through the Lincolnshire Wolds to the market town of Louth, which, like Oxted, sits on the Greenwich Meridian. Here we shall have some time to explore before returning to our hotel.

Friday 24 May
We have a leisurely start this morning, so make the most of the opportunity to use the leisure facilities at the hotel before we make the short journey to Easton Walled Gardens: Lincolnshire’s “Lost” Gardens. Abandoned in 1951 when Easton Hall was demolished, the gardens became overgrown and wild until, in 2001, work started on rescuing them. There is now a turf maze, yew tunnel, shrubberies, meadows, an unusual rose garden, cut flower and vegetable gardens, a cottage garden, long borders, orchards and the White Space Garden. Here we shall be free to explore and find lunch before, early afternoon we make our way homewards, arriving early evening.
Sidmouth Summer
11th to 15th June

We return to the elegant Regency town of Sidmouth for our summer visit, stopping at Abbotsbury Subtropical Gardens on our way. During our stay, we visit Greenway House, Agatha Christie’s holiday home and step back in time as we take a horse-drawn boat trip on the Grand Western Canal.

£578 PER PERSON
(Nat Trust members less £11.50, but must bring card)

What’s Included
✔ 4 nights Dinner, Bed & Breakfast with Afternoon Tea on arrival
✔ All bedrooms are en-suite with TV, telephone & hospitality tray.
✔ Entry to Abbotsbury Subtropical Gardens
✔ Entry to Greenway House & Gardens
✔ Return ferry Dartmouth to Greenway House
✔ Time to explore Sidmouth, Bickleigh Mill & Lyndhurst
✔ Horse-drawn boat trip with cream tea

★★★ ROYAL YORK & FAULKNER HOTEL
Sidmouth
This magnificent Regency building, dating from 1810 enjoys an unrivalled position at the centre of Sidmouth’s elegant Esplanade, adjacent to the picturesque town centre. Owned and personally run by the Hook family, resident proprietors for three generations, the hotel has earned a long standing reputation for hospitality and service.

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Tuesday 11 June
Departing Oxted 8.30am, we pay a visit to the famous Abbotsbury Sub-Tropical Gardens, established in 1765 and filled with rare and exotic plants from all over the world. The Gardens are a former HHA 'Garden of the Year' and have been described by Alan Titchmarsh as "One of the finest Gardens I have ever visited". After time for lunch in the Colonial Restaurant we continue on to Sidmouth, reaching the hotel in time for afternoon tea.

Wednesday 12 June
The day is yours today to relax and enjoy the delights of Sidmouth, with its parks, gardens and walks along the seafront and beside the River Sid.

Thursday 13 June
This morning we make our way to Dartmouth, where we board the Christie Belle ferry for a serene river cruise to Greenway House, Agatha Christie's holiday home, which she called 'the loveliest place in the world'. Get a glimpse into the lives of the famous author and her family and see the house as it was in the 1950s, when Greenway overflowed with friends and family, gathered for holidays and Christmas. The informal woodland garden drifts down the hillside towards the sparkling Dart Estuary and the Boathouse, scene of the crime in Dead Man's Folly.

Friday 14 June
Leaving the hotel after a leisurely breakfast, we make our way to Blickleigh Mill, where we shall have time to find lunch and browse the shops. Early afternoon we make the short journey to the Grand Western Canal at Tiverton. Here we shall have a little time to pop in to the Canal Visitor Centre, which houses a fascinating range of displays, bringing to life the Canal’s rich natural and industrial history before boarding one of the last remaining horse-drawn barges in the UK. Our 2½ hour return trip takes us to East Manley, where it turns around, then moors up, allowing you the opportunity to take a short walk to see the aqueduct (designed by Brunel’s team of railway engineers), or talk to the horse as he rests for a while under the shade of a tree. During the journey, you will hear memorable tales, anecdotes and historical facts about the horse-drawn barge and the Grand Western Canal and enjoy a cream tea.

Saturday 15 June
This morning we take our leave of Sidmouth and make our way to Lyndhurst, in the heart of the New Forest. Here we shall have time to find lunch and browse the shops before continuing our homewards journey. Arriving back in Oxted late afternoon.
North Wales
26th - 30th July

Staying in the lovely town of Caernarfon with its famous castle, we take a canal cruise over the Pontcysyllte Aqueduct, whilst enjoying a Welsh cream tea, a ride on the Ffestiniog Railway and visit the pretty village of Portmeirion.

£490 PER PERSON
Single Room Supp: £128

What’s Included
✓ 4 nights Dinner, Bed & Breakfast
✓ All rooms are en-suite with TV, telephone, hairdryer & hospitality tray
✓ Time to explore Caernarfon & Betws-y-Coed
✓ Ride on the Ffestiniog Railway
✓ Entry to Portmeirion
✓ Canal cruise with Welsh cream tea

 Gladiator ROYAL HOTEL
Caernarfon
This stylish hotel, located in Caernarfon, has 110 en-suite bedrooms, a fine dining restaurant, a chic Art Deco bar and a leisure club with a high tech gym, indoor heated swimming pool, sauna, Jacuzzi and steam room.

Telephone: (01883) 713633
canal system and is now a World Heritage Site. During our cruise we shall be served a Welsh Cream Tea. We return to the hotel along the coastal road.

Monday 29 July
This morning we take a scenic drive through the Llanberis pass and on to Blaenau Ffestiniog, where we board the Ffestiniog Railway. Originally built to transport slate from the quarries in Blaenau Ffestiniog, it takes you on a 13½-mile journey from Blaenau Ffestiniog to the bustling harbour town of Porthmadog, descending over 700 feet from the mountains through tranquil pastures and magnificent forests, past lakes and waterfalls, round tight bends (even a complete spiral) clinging to the side of the mountain or tunnelling through it. From Porthmadog we make the short journey to the unusual Italianate village of Portmeirion, famous for its pottery. This unique village is set on its own peninsula on the southern shores of Snowdonia. Its dreamlike Italianate quality made it the setting for the famous TV series The Prisoner. There are lovely gardens and fascinating vistas at every turn. Surrounding the village is the Gwyllt woodland garden, which extends over seventy acres and features subtropical plants which thrive in the mild coastal climate.

Friday 26 July
Departing Oxted at 9.00am and making stops for refreshments en route, we travel to Caernarfon, our home for the next 4 nights.

Saturday 27 July
A day at leisure to relax in Caernarfon, a bustling and historic town overlooking the Menai Strait and dominated by its castle.

Sunday 28 July
After breakfast we drive to Betws-y-Coed, where we shall have a little time to explore and find an early lunch before continuing on to Froncysyllte. Here we board the Thomas Telford for a 2 hour canal cruise which will carry us through the beautiful Vale of Llangollen and across the famous Pontcysyllte Aqueduct. Built over 200 years ago, Thomas Telford and William Jessop’s awe-inspiring aqueduct is the highest and longest aqueduct on the
The Isle of Man, midway between Britain and Ireland, is only 13 miles wide and 33 miles long yet offers a wide variety of town and country. This unique self-governing kingdom has its own parliament and is renowned for its relaxed pace of life, wonderfully preserved and totally unique heritage and culture. So different is this island that there are some unique animals, such as the tailless Manx cat and the four-horned Loaghtan Sheep. Our holiday base is the resort of Douglas, the capital of the island. A lively town with a magnificent bay and promenade, colourful gardens, plus the award winning Manx museum.

**What’s Included**
- 4 nights Dinner, Bed & Breakfast
- All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray
- Ride on Isle of Man Steam Railway
- Entry to Cregneash Village
- Visit the Sound Visitor Centre
- Ride on the Manx Electric Railway
- Ride on the Snaefell Mountain Railway
- Time to explore Douglas, Peel & Ramsey

**Empress Hotel**

Douglas

The hotel commands a prime location on the Victorian Promenade, overlooking Douglas Bay and a short walk from the town centre. The hotel has a sauna & steam room.

Monday 5 August

Departing Oxted early morning, we make our way to Heysham where we board the Steam Packet ferry for an afternoon sailing to Douglas on the Isle of Man. On arrival we make the short journey along the promenade to the Empress Hotel where we stay for the next four nights.

£608 PER PERSON

Single Room Supp: £42

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Tuesday 6 August
After breakfast we take the steam train from Douglas to Port Erin, where we re-join the coach for the short journey to Cregneash village, one of the last strongholds of the Manx language and customs which characterised the crofting way of life. Step inside the Manx cottages to see how crofters lived through stories, skills and craft demonstrations. You may see cats with no tails, four-horned sheep and traditional farming practices in action. From Cregneash, we drive to the island’s southernmost tip and one of the most scenic places in the British Isles, with panoramic views of Kitterland and the Calf of Man. A hotspot for seals sunbathing on rocky Kitterland, the area is also frequented by dolphins and basking sharks. Here we shall have time to find lunch in the Sound Visitor Centre before taking a scenic drive up the west side of the island to Peel where we shall have some time at leisure before returning to Douglas along part of the TT course, making a short stop at Tynwald Hill, the traditional ancient meeting place of the Manx parliamentary assembly, dating back at least to the late first millennium AD.

Wednesday 7 August
Enjoy a relaxing day in the grand Victorian resort of Douglas, the Island’s lively capital, set in a wide bay with a sweeping promenade. Take in the sea views from the Victorian promenade, visit the excellent Manx Museum for a journey through the island’s history or maybe take a ride on a horse drawn tram. The beautiful sea front is lined with picturesque buildings, and the high street is filled with familiar names as well as many locally owned stores.

Thursday 8 August
We start the day by following part of the TT course along the slopes of Snaefell to Ramsey, where we shall have some time to explore. Early afternoon we take the Manx Electric Railway train to Laxey where we board the Snaefell Mountain Railway, a unique Victorian enterprise which winds its way up to the summit, 2,036 feet above sea level. On a clear day, it’s the only place in the British Isles where you can see the seven kingdoms, (Mann, Scotland, England, Wales, Ireland, the kingdom of heaven and the kingdom of the sea) just by turning around. We return to Laxey to board the coach to Douglas.

Friday 9 August
After breakfast we board our ferry for the return crossing to Heysham and then continue our journey home to Oxted, arriving early evening.
Newark Antiques
15th to 17th August

Started in 1985 and taking place six times a year, the Newark International Antiques and Collectors Fair enjoys the distinction of being included in the book 1,000 Places to See Before You Die. A magnet for dealers from across Europe, North America and Asia, this compact and crowded fair has vendors in a number of buildings around the showground site as well as in marquees, or exposed to the elements outside. Add to this, visits to antiques centres and local fairs and you have a great short break in prospect, another must for your events diary.

What’s Included
✔ 2 nights Dinner, Bed & Breakfast
✔ All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray

£270 PER PERSON
Single Room Supp: £60
Entry to antique fairs not included

What’s Included

★★★ HOLIDAY INN EXPRESS
Lincoln City Centre
Each air-conditioned room has a flat-screen Freeview TV. Rooms also feature a power shower and work desk.

Thursday 15 August
Departing Oxted at 8.00am we make our way to Sawbridgeworth, Hertfordshire where we shall have time to explore several antiques centres on one site next to the river Stort Navigation. We continue on to Newark, where there are a number of antiques centres within easy walking distance of each other: Albert Street Antiques Centre, the Newark Antiques Centre.

Telephone: (01883) 713633
Saturday 17 August
Leaving the hotel this morning we head a short way north to the Hemswell Antique Centre, “The Largest Antiques Centre in Europe”, which brings together Europe’s largest selection of dealers offering the widest possible range of antique furniture and vintage collectables. Within four separate buildings you will find around 400 dealer display areas. Take your time to wander through the vast array of bygone treasures and - who knows - you may discover that antiques bargain you’ve been searching for? Leaving Hemswell Antiques, we head south, making a stop at Cambs Lock Antiques & Collectables in Huntingdon, which has over 60 stands and perhaps seeking out local fairs not yet advertised where so often bargains are to be found. We arrive back in Oxted early evening.

Friday 16 August
After breakfast we travel the short distance to the Newark and Nottinghamshire Showground for the world renowned Newark International Antiques & Collectors Fair. The largest event of its kind in Europe, it’s the ultimate of treasure hunting grounds, with up to 2,500 stands on an 84 acre site. With such a vast number of stands, choice of product is never an issue – there is quite possibly every item you could imagine: from chandeliers and rugs, to sports memorabilia and paintings, not to mention the finest of antique furniture – the possibilities are endless! For those who would like to spend the afternoon further exploring the antique shops in Newark, we shall arrange a coach transfer into town.

Email: info@skinners.travel  www.skinners.travel
Kentish Explorer
8th to 10th September

On this short break we explore the beautiful countryside and coastline of Kent, the Garden of England. We visit the lovely town of Tenterden, take a ride from the desert at Dungeness to the Cinque port of Hythe on the Romney, Hythe & Dymchurch Railway, learn about the role that RAF Manston played in WW2, visit the coastal towns of Margate and Whitstable, the Battle of Britain Memorial at Capel-le-Ferne and end with a visit to Leeds Castle, “the loveliest castle in the world”.

What’s Included
✓ 2 nights Dinner, Bed & Breakfast
✓ All rooms are en-suite with TV, telephone, WiFi & hospitality tray
✓ Ride on Romney, Hythe & Dymchurch Railway
✓ Entry to RAF Manston Museum
✓ Visit to Spitfire & Hurricane Memorial Museum
✓ Time to explore Tenterden, Hythe, Margate & Whitstable
✓ Visit to Battle of Britain Memorial
✓ Entry to Leeds Castle

£295 PER PERSON
Single Room Supp: £36

BEST WESTERN
BURLINGTON HOTEL
Folkestone

This charming Victorian building in the west end of Folkestone is set in tranquil surroundings overlooking the English Channel and offers all the mod cons you’d expect of a contemporary hotel.

Sunday 8 September
Departing Oxted 9.00am, we take a scenic drive to the ‘Jewel of the Weald’: Tenterden. Rich in history, the town has largely escaped modern development and has consequently retained its charm. Here we shall have time to explore and find lunch in the attractive,
Monday 9 September

After breakfast we travel northwards across the tip of Kent to the Manston Airfield, formerly RAF Manston. Here we shall find the Spitfire & Hurricane Memorial Museum, with its beautifully restored Spitfire MK XVI and Hurricane IIC, and the RAF Manston History Museum, which tells the story of the airfield from 1916 to the present day. See how the inhabitants of Manston lived during WW2, learn about the 1945 World Air Speed Record attempt, see one of the few recovered practice ‘Bouncing Bombs’ designed by Barnes Wallis to breach the dams of the Ruhr Valley in 1943: 617 Squadron, The Dambusters, operated from Manston to perfect the delivery of the weapon off the coast of Herne Bay. There are also exhibits on the Cold War, ejection seats, weapons and munitions and much more. Early afternoon we journey on to Margate, then Whitstable, with time to explore in both towns before returning to the hotel late afternoon.

Tuesday 10 September

Leaving the hotel this morning we drive the short distance to the Battle of Britain Memorial at Capel-le-Ferne. Here we shall have time to find morning coffee, visit the Scramble Experience (cost not included) and enjoy the unbeatable view of the Channel and (on a clear day) the coast of France. Our next stop is Leeds Castle, “the loveliest castle in the world” set on two islands on the River Len and rising majestically from the moat. Here we shall be free to explore the castle, Culpeper Garden, and the Lady Baillie Mediterranean Garden Terrace, perhaps watch the falconry display and get lost (or not) in the maze. There is a pleasant walk to the castle through the woods or beside the river, or you may wish to take advantage of Elsie the Castle Train (a charge of 50p per person each way applies, but is complimentary for the less mobile). Following our visit we return to Oxted, arriving late afternoon.
Steam & Sail in Fort William
15th to 21st September

Discover the beauty of the Scottish west coast on this fabulous holiday, which includes visits to Oban, a circular cruise on Loch Lomond and a ride on Britain’s only mountain gondola. However, the highlight of this tour is a return journey on the magnificent Jacobite Steam Train as it puffs away through magnificent scenery.

What’s Included
✔ A total of 6 nights Dinner, Bed & Breakfast
✔ All bedrooms are en suite with TV, telephone, hairdryer & hospitality tray.
✔ 1 hour circular cruise on Loch Lomond
✔ Return trip on Ben Nevis Gondola
✔ Return trip on Jacobite Steam Train
✔ Time to explore Fort William & Oban

£757 PER PERSON
Single Room Supp: £99

GRETKA HALL HOTEL
Gretta Green
Originally built in 1710 as a manor house, the hotel, set in 10 acres of beautiful gardens offers all the character of a substantial historical building with all the facilities you would expect from a leading contemporary hotel. Free WiFi in rooms.

ALEXANDRA HOTEL
Fort William
Part of the very fabric of Fort William since 1876, the Alexandra Hotel provides traditional Scottish Hospitality at its best. Free WiFi in public areas.

HOLIDAY INN
Lancaster
This modern hotel has an indoor swimming pool. Free WiFi in rooms.

Telephone: (01883) 713633
journey from Fort William to Mallaig. Described as the greatest railway journey in the world, this 84 mile round trip takes us past a list of impressive extremes. Starting near the highest mountain in Britain, Ben Nevis, it visits Britain’s most westerly mainland railway station, Arisaig; passes close by the deepest freshwater loch in Britain, Loch Morar and the shortest river in Britain, River Morar, finally arriving next to the deepest seawater loch in Europe, Loch Nevis! We will encounter spectacular and stunning scenery as we travel along the bank of Loch Eil before experiencing the iconic curve of the Glenfinnan Viaduct’s magnificent 21 arches, featured in the Harry Potter movies. After enjoying the stark beauty of Lochs Eilt, Ailort and Nan Uamh, we will have spectacular views of the Isle of Skye. We arrive in the fishing village of Mallaig at lunchtime and will have over an hour and a half to walk around the village, take in the atmosphere and explore the shops, bars and restaurants before boarding the train for our return journey.

Sunday 15 September
Departing Oxted early morning, we drive to Gretna Green and our overnight hotel.

Monday 16 September
Departing after breakfast, we make our way to Balloch where we board a boat for a one hour circular cruise on Loch Lomond, known as the Queen of Scottish Lochs and the largest expanses of fresh water in Great Britain. Following our cruise, we continue northwards to our hotel in Fort William.

Tuesday 17 September
This morning we make the short journey to Nevis Range for a ride on Britain’s only mountain gondola, which will transport us from 300ft up to 2150ft on the north face of Aonach Mor, the eighth highest mountain in Britain. Taking 12 - 15 minutes each way, the journey gives us time to absorb the stunning views of the Scottish Highlands, including the Great Glen, Ben Nevis and surrounding areas. On a clear day this spectacular view can extend as far as the Inner Hebrides. Once at the Gondola top station, we shall have time to take in the panoramic views, find out about the wildlife and mountain habitat in the Mountain Discovery Centre or relax with a drink in the bar. Returning to ground level fully refreshed from the clear mountain air, we return to our hotel where we will have the remainder of the day at leisure to explore Fort William.

Wednesday 18 September
After breakfast, we walk approx. 400 yards from the hotel to board the Jacobite Steam Train for a return journey to Oxted early evening.

Thursday 19 September
This morning we take a scenic drive along Loch Linnhe to Oban, the unofficial capital of the West Highlands and ‘Gateway to the Isles’, where we shall be at leisure to spend the day exploring. The town is compact, with plenty of small galleries and independent stores as well as the centrally-located local distillery, chocolate shop, and museum. High above the town is McCaig’s Tower – a granite folly reminiscent of Rome’s Coliseum in its circular shape: it’s well worth taking a walk up to the tower site to enjoy superb views of the town and bay as well as the gardens inside the tower.

Friday 20 September
After breakfast we depart our hotel and begin our journey home, making stops en route to our overnight hotel at Lancaster.

Saturday 21 September
We continue our journey homewards today, arriving back in Oxted early evening.

Email: info@skinners.travel  www.skinners.travel
Cruise the Danube to Vienna & Budapest
5th to 14th October

The Danube links ten countries on its incredible journey from the Black Forest in Germany to the Black Sea in Romania. Great cities, scenic valleys, magnificent gorges – it’s as diverse as it is long, telling a story at every turn. Join us as we cruise from Passau to Budapest and back, passing through four countries and visiting 6 towns/cities along the way...

Main deck twin cabin
£1,499 per person

Middle deck twin cabin
£1,605 per person

Panorama deck twin cabin
£1,715 per person

Main deck single occupancy
£1,875

Please note that we require a £200 per person non refundable deposit for this tour at the time of booking. Final balance is due 30/6/19

What’s Included
✔ A total of 2 nights Dinner, Bed & Breakfast, plus 7 nights full board on board MS Serenity (drinks not included)
✔ All bedrooms are en suite with TV & hairdryer
✔ Guided tour of Melk Abbey
✔ Guided city tour of Vienna
✔ Guided tour of Schönbrunn Palace
✔ Guided city tour of Budapest
✔ Budapest by night including Folklore show with music and a glass of schnapps
✔ Puszta horse show
✔ Time to explore Dürnstein

★★★★ MERCURE STUTTGART SINDELFINGEN AN DER MESSE
★★★★ MS SERENITY
★★★★ NOVOTEL REIMS TINQUEUX HOTEL

Saturday 5 October
Departing Oxted early morning, we travel to Dover for the channel crossing to Calais, and on to our overnight hotel in Sindelfingen, Germany.

Sunday 6 October
We continue our journey through Germany to Passau, known as ‘the three rivers city’ due to its unique location where the Danube, Inn and Ilz rivers meet. Here we board the MS Serenity and relax as we set sail and cruise towards Melk.

Telephone: (01883) 713633
Monday 7 October
This morning we arrive in the fairy-tale like town of Melk, which lies in the beautiful Wachau Valley. Here you can join our excursion to discover the Benedictine Abbey, one of the world’s most famous monastic houses which has been occupied by monks for over 900 years. Today, Melk Abbey is a prestigious school with more than 800 students, yet black robed Benedictine monks still stroll among the marble structures and frescoed walls. Our guided tour shows you the magnificent Marble Hall, Emperor’s Gallery, Abbey Church and the terrace where you can enjoy fine views of the Danube River and the town. You can relax on board for the remainder of the day as we cruise to Vienna for an overnight stop.

Tuesday 8 October
We spend a full day experiencing the delights of Vienna, the city of music. Grand palaces, baroque castles, magnificent squares and striking monuments abound as we take an excursion to Schönbrunn Palace, part of the World Heritage Site. This is a wonderful opportunity to see inside the...
luxurious interiors and explore some of the 1,441 rooms, which are filled with magnificent chandeliers, beautiful ceiling frescoes and lashings of gold decoration. Highlights include the Great Gallery, the Chinese Cabinets and Emperor Franz Joseph’s private suite. In the early evening we cast off and cruise towards Budapest.

**Wednesday 9 October**

Today we have a full day in Budapest, one of the most beautiful cities in the world. Here you can explore both sides of Hungary’s capital – traditional Buda and the more cosmopolitan Pest. Start the day by joining our guided tour which introduces you to the highlights and helps you get your bearings in the city known as the ‘pearl of the Danube’. Accompanied by a local guide, our coach city tour takes in some of the most beautiful areas including Heroes Square – the city’s most impressive square and the splendid terrace of Fisherman’s Bastion which offers a grand panorama of almost the entire city. In the evening you can see this beautiful city when it lights up against the night sky. First of all you can experience an authentic piece of Hungarian culture at a folklore show and enjoy famous gypsy music and dancing with a glass of schnapps.
Saturday 12 October
The charming town of Dürnstein is surrounded by beautiful scenery and filled with traditional architecture and places of historic interest, crowned by the ruins of the castle that once imprisoned Richard the Lionheart. Roam along the beautifully cobbled streets to admire the 16th century houses and pretty courtyards before setting sail for the final time and cruise towards Passau.

Sunday 13 October
We disembark at Passau this morning and travel by coach to our overnight hotel near Reims.

Monday 14 October
After breakfast we make the short journey into Reims where we shall have time to explore and find lunch before driving to Calais for our return crossing and onward journey home, arriving back in Oxted mid evening.

We have to provide our final cabin requirements 12 weeks prior to arrival. After this stage any cancelled cabins will be charged in full. We advise all passengers to take travel insurance because of this policy.

Thursday 10 October
Our excursion today takes you through the sweeping plains of Hungary to Lajosmizse, where we visit a traditional stud farm. We take a tour of the grounds in a horse-drawn carriage, before watching human skill and horse power come together in a spectacular live Puszta horse show performed in an open air arena. We set sail in the afternoon and cruise towards Bratislava.

Friday 11 October
We reach Bratislava at the crack of dawn. This historic city is dominated by its castle and unique suspension bridge. Join our walking tour to take in the sights of this Slovakian capital and experience its rich culture, before we set sail in the afternoon and cruise towards Dürnstein.
Harrogate Christmas Market

22nd to 25th November

For this tour we are staying at the Majestic Hotel, just a short walk from the Christmas market and the main shopping area of Harrogate. The Christmas Market is a traditional event with a Yorkshire flavour, with everything from festive food and drink to gifts, home decorations, hand-made accessories and more. We visit beautiful Castle Howard, decorated for Christmas, with the running deer as the theme and finish with a visit to York’s Christmas market. Whatever you’re looking for, and whoever you’re shopping for, you should find it this weekend!

£393 PER PERSON
Single Room Supp: £63

Please note that we have 3 single rooms with no supplement. Those with a supplement are for twin/double for use as a single

What’s Included
✔ 3 nights Dinner, Bed & Breakfast
✔ All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray
✔ Time to explore Nottingham, Harrogate & York
✔ Entry to Castle Howard

★★★★ MAJESTIC HOTEL
Harrogate
This palatial and stately Victorian property sits in the heart of the beautiful spa town of Harrogate, just a short walk from the town centre and surrounded by acres of beautifully landscaped gardens that overlook the town. The hotel has a heated indoor pool, sauna & Jacuzzi.

Telephone: (01883) 713633
in the historic Montpellier Quarter, there will be between 150 and 200 stalls filled with high quality Yorkshire and Harrogate products. Here you will find everything from Yorkshire cheeses and chutneys to handmade gifts and Christmas decorations. Among the highlights will be the large Craft and Gift Marquee and a Food and Drink Marquee with café-style tables and chairs for visitors to relax and enjoy the Yorkshire produce on offer. Not forgetting Santa’s Grotto, real reindeer and musical entertainment by local buskers. The Christmas Market is surrounded by Harrogate’s vibrant town centre with a glamorous heritage as a European spa town. Search out fabulous independent shopping and welcoming communities in Commercial Street, Cold Bath Road, Kings Road and High Harrogate to mention just a few. All within walking distance of the Christmas Market and our hotel. As it gets dark see the whole of the town centre lit up with the glow of thousands of festive lights.

Sunday 24 November
After a leisurely breakfast we make our way to Castle Howard, Yorkshire’s finest historic house & estate. At this magical time of year, the rooms are lit by roaring fires and candlelight, the dramatic 18th century interiors transformed with giant Christmas trees, traditional decorations and eye-catching displays by the Howard family. Visit the Stable Courtyard Shops to browse a fantastic selection of stylish gifts, not forgetting to pay a visit to the special Christmas Markets. Following our visit, we return to our hotel, where we shall have time to do a bit more shopping in the town, or just relax and enjoy the hotel’s facilities.

Monday 25 November
Leaving the hotel after breakfast we drive to York, where we shall have some time to explore the Christmas market and do some last minute shopping before heading for home. Departing early afternoon, making stops along the way, we arrive in Oxted early evening.

Friday 22 November
Departing Oxted 9.00am we make our way to Nottingham where we shall have some time to explore and enjoy their Christmas Market (dates not confirmed at time of going to print – details from 2018 market.) Everybody likes to shop and there is something for everyone at Nottingham’s Christmas Market! The independent retailers have been hand selected to give a vast selection of fun, handmade and festive items to choose from with something for everyone from Artisan Cheeses, Chutneys and Chocolates through to handmade jewellery, handmade winter woollies, wooden handicrafts, silk shawls, plants, a selection of Fairtrade gifts and much much more. Amble along the tree lined and snow dressed stalls at your leisure, taking in the sights and sounds of Christmas, and then from time to time, stop at one or two for a nibble, and a tipple! We continue on to our hotel, arriving late afternoon.

Saturday 23 November
A day at leisure to explore the lovely town of Harrogate and its Christmas Market. Held on The Stray

Email: info@skinners.travel  www.skinners.travel
Thursford Christmas Spectacular
29th to 30th November

The Thursford Christmas Spectacular is the biggest and most exciting Christmas show in England, providing the ultimate Christmas musical experience, with a blend of Christmas entertainment, songs, carols, dazzling dancers and beautiful costumes. The Theatre Building is transformed into a Christmas wonderland with a myriad of lights and decorations and shops crammed with wonderful gifts. It’s a very popular event... so please book early!

£225 PER PERSON
Single Room Supp: £28

***Please note: Depending on our ticket allocation, the performance could be either day and the itinerary may be changed to reflect that.

What’s Included
✔ 1 night Dinner, Bed & Breakfast
✔ All rooms are en-suite with TV, telephone, WiFi, hairdryer & hospitality tray
✔ Time to explore Bury St Edmunds
✔ Thursford Christmas Spectacular ticket

★★★★ MERCURE HOTEL
Norwich
A modern hotel with a pool, gym and sauna

Friday 29 November
Departing Oxted at 9.00am we drive to the lively market town of Bury St Edmunds, sometimes described as the “jewel in Suffolk’s crown”. Home to exclusive, unusual and independent stores lining medieval streets, Bury St Edmunds is a shopper’s paradise, with every sort of store from large High Street names to fascinating gift shops. Bury has a striking combination of medieval architecture, elegant

Telephone: (01883) 713633
Georgian squares and a glorious cathedral. Mid afternoon we continue on to our hotel, arriving in time to relax and enjoy the leisure facilities before supper.

Saturday 30 November
After a leisurely breakfast and perhaps a dip in the pool before we leave for Thursford***. We aim to arrive early to allow plenty of time for a snack and some shopping in the Thursford gift shops before the afternoon performance. Set in the magical surroundings of mechanical organs and fairground carousels, with a cast of 130 professional singers, dancers and musicians – many of whom are West End performers - the 3 hour performance delivers an extravaganza of non-stop singing, dancing, music, humour and variety. It’s a fast moving celebration of the festive season featuring an eclectic mix of both seasonal and year-round favourites, with famous and much-loved chart toppers being sung alongside traditional carols. Whether you have seen the Christmas Spectacular before or not, you will be completely bowled over by the wonderful festive atmosphere and talented cast of professional singers, dancers and musicians. Following the performance, we make our way back to Oxted.
Sidmouth Festive Break
8th to 12th December

For a festive pre-Christmas break why not shake off those winter blues and join us for a Turkey and Tinsel break in Sidmouth, a town that captivated the Poet Laureate, John Betjeman. One of the most beautiful and unspoilt resorts in the country, set in lush pastures and craggy cliffs, ideal for an unhurried lifestyle, with shops that have retained the personal and friendly service of a country town.

£443 PER PERSON

What’s Included
✔ 4 nights Dinner, Bed & Breakfast with Afternoon Tea on arrival
✔ All bedrooms are en-suite with TV, telephone & hospitality tray.
✔ Time to explore Winchester, Sidmouth, Torquay & Exeter
✔ Entry to Kents Cavern (optional) £8.00
✔ Entry to Bygones Museum (optional) £6.00
✔ Visit to the Donkey Sanctuary
✔ Visit to Wilton Shopping Village

★★★★ ROYAL YORK & FAULKNER HOTEL
Sidmouth
This magnificent Regency building, dating from 1810 enjoys an unrivalled position at the centre of Sidmouth’s elegant Esplanade, adjacent to the picturesque town centre. Owned and personally run by the Hook family, resident proprietors for three generations, the hotel has earned a long standing reputation for hospitality and service.

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Cavern, a spectacular natural cave with an incredible history that began 400 million years ago. Used by Britain’s first humans including Neanderthals, remains of mammoth, woolly rhino and cave bears have been found here. Following our visit we make the short journey back into Torquay, where there will be time to explore the town and, for those that wish, to step back in time at Bygones Museum, which has shops and period rooms set out with sounds and smells from a bygone age – with lots of opportunities for “Do you remember that?” moments!

Wednesday 11 December
We start the day with a visit to the donkey Sanctuary, where we shall have time to find morning coffee and meet some of the 500 donkeys there. We then make our way to Exeter where we shall be free to explore and enjoy the Christmas Market (market not confirmed at time of going to print, details from 2018 market). The Cathedral Green, at the heart of the city centre, will be brought to life by the Christmas Market, with stalls offering unique, handmade and unusual gifts, decorations and food items – everything needed for a perfect Christmas celebration and to create a real Christmas buzz at the heart of the city. With more than 50 traders, both local and international, selling Belgian chocolates, Baklava, crepes, speciality cheeses and meats, plus traditional Christmas crafts and local foods. Visitors can also enjoy a hot Gluwhein in a specially designed Exeter Christmas Market mug.

Sunday 8 December
Departing Oxted 9.00am, we make our way to Winchester, where the Cathedral Christmas Market, recognised as one of the best in Europe and loved for its unique location nestled between the iconic cathedral and the ice rink, should be in full swing. The market includes over 100 chalet-stalls. Early afternoon, we continue on to Sidmouth.

Monday 9 December
A day at leisure to explore the charming, Regency resort of Sidmouth, described by Sir John Betjeman as ‘a town caught still in a timeless charm’.

Tuesday 10 December
After breakfast we head to Torquay, where you may spend the day at leisure in the town or join us in visiting Kents Cavern and/or Bygones Museum. For those who join us, we have a guided tour of Kents

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We will arrange for you and your luggage to be collected from your door upon departure and taken to your coach, then upon your return, collected from your tour coach and returned to your door.

If you live within the black line, this service is free of charge. If you live outside it, we will be pleased to offer the same service for a small additional charge.

Please ring our office for further details.

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Coach Holiday Travel Insurance

HOLIDAY INSURANCE We believe that taking out a holiday insurance policy, albeit not necessarily the policy which we offer, is a very important part of your travel plans. Have you considered the following?

• Falling ill, suffering injury following an accident or even being unexpectedly called up for jury service is not dependent on where you are planning to travel. If you have to cancel your trip and we cannot transfer your booking we may be forced to apply our published scale of cancellation charges.

• If you are travelling inside the UK and you’re unlucky enough to be admitted to hospital during your trip and can’t make your return trip, the NHS does not cover additional accommodation, travel or repatriation costs. Unexpected costs such as these can add up, even if a close friend or relative can bring you home.

• If you’re travelling abroad you may be aware that medical and associated costs can prove expensive. The European Health Insurance Card (EHIC) is a reciprocal health agreement; it is not a substitute holiday insurance policy. It does not cover additional accommodation, travel or repatriation costs.

A holiday insurance policy is available for all passengers travelling on our holidays. This is arranged with Towergate Chapman Stevens and is underwritten by ETI – International Travel Protection (ERV), the United Kingdom branch of Europäische Reiseversicherung AG, who are licensed by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – www.bafin.de) and approved by the Financial Conduct Authority (FCA – www.fca.org.uk) to undertake insurance business in the United Kingdom. Should you wish to take out the holiday insurance policy that we offer please include the appropriate premium when booking your holiday.

DEMands and Needs This insurance policy will suit the demands and needs of an individual or group (where applicable) who have no excluded pre-existing medical conditions, are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

IMPORTANT We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Towergate Assistance. A summary of the cover is detailed below. Full details of the key benefits, conditions and exclusions will be included in the policy wording, a copy of which will be sent to you with your confirmation of booking, in any event you may ask for a specimen copy of the policy wording before booking, should you wish to examine this in advance.

RESIDENCY The cover under this policy is only available to United Kingdom residents being defined as: Any person who is staying in or has lived in the United Kingdom for more than 12-months, or if studying or working in the United Kingdom for more than 6-months.

HEALTH CONDITIONS You must be able to comply with the following conditions to have the full protection of your policy. If you do not comply we may refuse to deal with any relevant claim or reduce the amount of any relevant claim payment. If you are travelling within the United Kingdom you are not required to declare your medical conditions. However to be covered for any medical conditions you have or have had, you must be able to answer NO to questions 1. to 4. and YES to questions 5. and 6. a) and b) below:

1. Are you aware of any reason why the trip could be cancelled or cut short (such as the health of a close relative)
2. Are you travelling:

<table>
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<th>Section of cover</th>
<th>Maximum sum insured and/or benefit levels per insured person</th>
<th>Excesses per insured person</th>
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| Cancellation                      | • £1,500 (England, Scotland, Wales, Northern Ireland, Isle of Scilly, Isle of Man, Channel Islands & Europe)  
• £3,500 (Worldwide)            | • £25 Loss of Deposit  
• £70 Cancellation               |
| Travel Delay (Northern Ireland, Isles of Scilly, Isle of Man, Channel Islands & Europe) | • £60 (England, Scotland, Wales, Northern Ireland, Isle of Scilly, Isle of Man, Channel Islands & Europe & Worldwide) Travel Delay  
• £1,500 (England, Scotland, Wales, Northern Ireland, Isle of Scilly, Isle of Man, Channel Islands & Europe) / £3,500 (Worldwide) Holiday Abandonment | • Nil Travel Delay  
• £60 Holiday Abandonment          |
| Missed Departure                  | • £100 England, Scotland & Wales  
• £300 Northern Ireland, Isles of Scilly, Isle of Man, Channel Islands & Europe  
• £600 Worldwide                   | Nil                          |
| Personal Accident                 | £15,000 (subject to age)                                   | Nil                          |
| Medical & Other Expenses (including Curtailment) | £2,000,000 (Isle of Man, Channel Islands, Europe & Worldwide) Medical & Other Expenses / £1,500 (England, Scotland, Wales, Northern Ireland & Isles of Scilly) Additional Accommodation & Repatriation Expenses / £1,500 (England, Scotland, Wales, Northern Ireland, Isle of Scilly, Isle of Man, Channel Islands & Europe) / £3,500 (Worldwide) Curtailment | £60                          |
| Hospital Benefit                  | • £100 (£10 per day) (England, Scotland, Wales, Northern Ireland & Isles of Scilly)  
• £450 (£15 per day) (Isle of Man, Channel Islands, Europe & Worldwide) | Nil                          |
| Personal Property (including Personal Money) | £1,500 Personal Property / £200 (subject to age) Personal Money / £100 (after delay of 12-hours) Delayed Baggage | • £50 Personal Property & Money  
• Nil Delayed Baggage             |
| Loss of Passport & Visa Expenses  | £200 (Isle of Man, Channel Islands, Europe & Worldwide)   | Nil                          |
| Personal Liability                | £2,000,000                                                  | Nil                          |
| Legal Expenses                    | £25,000                                                    | Nil                          |

Telephone: (01883) 713633
1. The cover under this policy is only available to United Kingdom and the Isles of Scilly.

**SIGNIFICANT OR UNUSUAL LIMITATIONS OR WHAT IS NOT COVERED**

1. The cover under this policy is only available to United Kingdom residents for travel within the Geographical limits contained in this policy and which begins and ends in the United Kingdom. Repatriation will be to the United Kingdom only.

2. Cover is only available for the whole duration of a booked trip to a maximum 70 consecutive days, and cover cannot be purchased once a trip has already begun.

3. The excess amount deductible from a claim applies to each and every claim, per incident claimed for, under certain sections by each insured person.

4. If your money, valuables, any items of baggage, your passport or visa are lost or stolen, you must notify the local Police within 24 hours of discovery or as soon as possible thereafter. Please make sure you get a copy of the Police report. Failure to comply may result in your claim being rejected or the amount of any relevant claim reduced.

5. You are not covered for valuables, your passport or visa if left unattended at any time (including in a vehicle, in checked in luggage or while in the custody of a carrier, tour operator or public transport operator) unless deposited in a hotel safe, safety deposit box or left in your locked accommodation.

6. Stolen property: You are not covered for baggage stolen from:
   - an unattended coach/bus unless it was locked in the luggage compartment of the coach/bus and evidence of force or violent entry to the vehicle is available, or
   - the passenger compartment of any unattended vehicle.

**COOLING OFF PERIOD** You should read your policy immediately to ensure it meets with your requirements. If for any reason it does not, it must be returned to us within 14-days of receipt of the policy documents or before departure, whichever is less. Your premium will be refunded in full provided no claims have been made. If you cancel your policy after 14-days days of receipt of the policy documents or after departure, no premium refund will be given. Skinners of Oxted is an Appointed Representative of ITC Compliance Limited who are authorised and regulated by the Financial Conduct Authority (their firm reference is 313486) and which is permitted to advise on and arrange general insurance contracts.

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**Holiday Insurance Premiums**

<table>
<thead>
<tr>
<th>DATES</th>
<th>TOUR</th>
<th>PREMIUM</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 – 29 March</td>
<td>Sidmouth in the Springtime</td>
<td>£28.45</td>
</tr>
<tr>
<td>11 – 14 April</td>
<td>Blossom Trail</td>
<td>£23.90</td>
</tr>
<tr>
<td>19 – 22 April</td>
<td>Easter in Bristol</td>
<td>£23.90</td>
</tr>
<tr>
<td>3 – 5 May</td>
<td>Welsh Antiques</td>
<td>£19.95</td>
</tr>
<tr>
<td>20 – 24 May</td>
<td>Lincolnshire Legends</td>
<td>£28.45</td>
</tr>
<tr>
<td>11 – 15 June</td>
<td>Sidmouth</td>
<td>£28.45</td>
</tr>
<tr>
<td>26 – 30 July</td>
<td>North Wales</td>
<td>£28.45</td>
</tr>
<tr>
<td>5 – 9 August</td>
<td>Isle of Man – Myth &amp; Legend</td>
<td>£38.30</td>
</tr>
<tr>
<td>15 – 17 August</td>
<td>Newark Antiques</td>
<td>£19.95</td>
</tr>
<tr>
<td>8 – 10 September</td>
<td>Kentish Explorer</td>
<td>£19.95</td>
</tr>
<tr>
<td>15 – 21 September</td>
<td>Steam &amp; Sail in Fort William</td>
<td>£32.15</td>
</tr>
<tr>
<td>5 – 14 October</td>
<td>Cruise the Danube to Vienna &amp; Budapest</td>
<td>£85.05</td>
</tr>
<tr>
<td>22 – 25 November</td>
<td>Harrogate Christmas Market</td>
<td>£23.90</td>
</tr>
<tr>
<td>29 – 30 November</td>
<td>Thursford Christmas Spectacular</td>
<td>£11.65</td>
</tr>
<tr>
<td>8 – 12 December</td>
<td>Sidmouth Festive Break</td>
<td>£28.45</td>
</tr>
</tbody>
</table>

**All of the above premiums are inclusive of 20% Insurance Premium Tax**

Email: info@skinners.travel  www.skinners.travel
Trading Charter & Booking Conditions

Skinners of Oxted, 15 Barrow Green Road, Oxted, Surrey RH8 0NJ (partners SMN & DM Skinner)

OUR TRADING CHARTER WITH YOU

1. FINANCIAL PROTECTION Your contract is with Skinners of Oxted, of 15 Barrow Green Road, Oxted, RH8 0NJ. When you book a holiday with us, which doesn't include a flight, the money you pay us for the booking will be protected by the Bonded Coach Holidays (BCH), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the BCH Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Skinners of Oxted will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking but our commitment is always conditional upon the balance being paid as below:

Deposit £50.00 per person (except for the Danube Cruise, for which the deposit is £200).

The balance of the price of your holiday must be paid at least 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY Although Skinners of Oxted make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY Skinners of Oxted endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at 15/10/18.

5. IF YOU CHANGE YOUR BOOKING If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 8 weeks before departures. This must be accompanied by a payment of £10 to cover our
administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 8 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING You can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR HOLIDAY You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

<table>
<thead>
<tr>
<th>Period before departure within which written cancellation of package price is received</th>
<th>Amount of cancellation charge as a % of total package cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>More than 42 days</td>
<td>Deposit only</td>
</tr>
<tr>
<td>28 – 42 days</td>
<td>30%</td>
</tr>
<tr>
<td>14 – 27 days</td>
<td>45%</td>
</tr>
<tr>
<td>7 – 13 days</td>
<td>60%</td>
</tr>
<tr>
<td>0 – 6 days</td>
<td>100%</td>
</tr>
<tr>
<td>Departure day or later including voluntary termination during the package</td>
<td>Total package cost</td>
</tr>
</tbody>
</table>

In the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity and which significantly affect (a) the performance of the package or (b) the carriage of passengers to the destination, the traveller may terminate the package travel contract before the start of the package without paying any termination fee.

8. ALTERATIONS TO YOUR HOLIDAY BY US We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:
- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies

Either way, we will pay you compensation, using the Compensation table shown:

<table>
<thead>
<tr>
<th>Period before departure in which significant change is notified</th>
<th>Amount per person</th>
</tr>
</thead>
<tbody>
<tr>
<td>More than 42 days</td>
<td>Nil</td>
</tr>
<tr>
<td>28 – 42 days</td>
<td>£10</td>
</tr>
<tr>
<td>14 – 27 days</td>
<td>£15</td>
</tr>
<tr>
<td>7 – 13 days</td>
<td>£20</td>
</tr>
<tr>
<td>0 – 6 days</td>
<td>£25</td>
</tr>
</tbody>
</table>

IMPORTANT NOTE: Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 8 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control). Note that where the package travel contract is terminated under paragraph 7, the traveller is entitled to a full refund of any payments made for the package, but is not entitled to additional compensation.

9. OUR RESPONSIBILITY TO YOU We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty we will assist you. If any part of our holiday contract is not provided as promised, you
11. OUR COACHES We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet “Health Advice for Travellers.”

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor’s certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.
14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or you have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk).

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Skinners of Oxted reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact Skinners of Oxted. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. PASSENGERS WITH DISABILITIES We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

IMPORTANT You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members’ enjoyment of it before you book your holiday. We reserve the right to request a doctor’s certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship’s captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE We strongly advise that you take out personal travel insurance for the trip. We have arranged travel insurance with Towergate Chapman Stevens, underwritten by ETI, which is outlined below. You may use an alternative insurer but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24 hour contact number.

19. LUGGAGE Please restrict your luggage to a suitcase weighing no more than 20 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. GENERAL DATA PROTECTION REGULATIONS We comply with the GDPR 2018 Regulations, our data controller is Deborah Skinner and our data protection policy can be found at www.skinners.net/day-excursions/ or you can request a copy from Skinners of Oxted, 15 Barrow Green Road, Oxted, Surrey, RH8 0NJ.

21. EMERGENCY CONTACT Our emergency contact details are Tel:07703 350525...... Email:...enquiries@skinners.travel

PUBLICATION DATE: The brochure was printed in the UK by Skinners of Oxted on 20/10/18
Skinners of Oxted
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