

- 1 Bookings for day outings made in writing must be accompanied by full payment. Bookings will be held for 4 days pending receipt of payment.
- 2 Your choice of picking up/setting down point must be notified to us at the time of booking. Please ensure you are waiting at the correct point in plenty of time. Please also ensure that you are at the correct place to re-join the coach in good time for the return or onward journey. We cannot be held responsible for any loss or expense suffered by late arrival at a picking up point.
- 3 Seats on the coach are allocated on a first come, first served basis. Early booking is therefore advisable. You will keep the same seat throughout the day. As we have coaches with different seating arrangements, we reserve the right to allocate seats other than those you have booked, although this will be avoided as far as possible.
- 4 Under British law, smoking is prohibited on the coach. We respectfully ask that you refrain from using electronic cigarettes whilst on board.
- 5 Unless otherwise stated, children's fares apply under 14 years of age.
- 6 Should we have to make a significant change to a day trip or excursion we will notify you immediately, and offer you the option of accepting the changes or a prompt and full refund of all monies paid. This will be the extent of our liability.
- 7 Every effort will be made to operate all the outings advertised in this brochure. Should we have to make a cancellation, we will give you a prompt and full refund of all monies paid. This will be the extent of our liability.
- 8 You may cancel your booking at any time prior to departure subject to the following conditions:
 - a) For cancellations notified to us more than 7 days prior to departure, a cancellation charge of up to 33% of the fare charged will be made. Please note that where we have had to purchase tickets in advance, we may not be able to refund the price of these.
 - b) For cancellations notified to us less than 7 days prior to departure, no refund can be made, unless the seat is re-sold. In this event the extent of refund will be at our discretion.
- 9 Whilst every effort has been made to ensure the accuracy of the information in this brochure, the facilities and displays available at the venues we visit are beyond our control, and as such we are unable to accept liability for variations.
- 10 By popular request we have given approximate return times for each excursion, but please note that these can only be taken as a guide.
- 11 Please note that it is mandatory to wear seatbelts on coaches.
- 12 We reserve the unconditional right to refuse a booking or terminate a client's booking in the event of unreasonable conduct which in our opinion is likely to cause damage, distress, danger or annoyance to other clients, employees, property or to any third party. If you are prevented from travelling or continuing your excursion by such a termination our responsibility for your excursion thereupon ceases. Full cancellation charges will apply and we will be under no obligation for any refund, compensation or loss which you may incur.
- 13 We are pleased to be able to offer travel insurance for day excursions & recommend this for all continental & higher cost day excursions. Please see our website or holiday brochure for full details. E & OE

**Price of tickets at shows: A Belly Full £51.00 | Gaslight £51.00 | Private Lives £51.00
Calendar Girls £54.00 | Phantom of the Opera £42.50**



For bookings call (01883) 713633